

May 14 & 15, 2020

Launching the COVID Employer Support Task Force



Whatcom County
HEALTH
Department



PRESENTERS and TECH SUPPORT



Holly O'Neil, Support Team, Crossroads Consulting
Dr. Chi-Na Stoane, Chair, Public Health Advisory Board
Erika Lautenbach, Director, Whatcom County Health
Mardi Solomon, Support Team, Crossroads Consulting
Laura Todd, Support Team, Laura Todd Coaching
Tammy Axlund, Support Team, Whatcom County Health



Agenda

- Why We Are Here
- Who's Who
- What You Said
- What We Will Create
- How We Will Do It
- What's Next
- How We Will Communicate

Why We Are Here

To help our community's
businesses and organizations
to share, innovate, and improve best
practices for safety
in the face of COVID-19,
now and in the future

Who's Who

- Public Health Advisory Board
 - Dr. Chi-Na Stoane, Chair



- Health Department
 - Erika Lautenbach, Director



Task Force Preliminary Survey

- 141 Task Force Members
- 101 Completed Survey
- 72% Response Rate



Mardi Solomon, Support Team Lead
Crossroads Consulting



What You Said

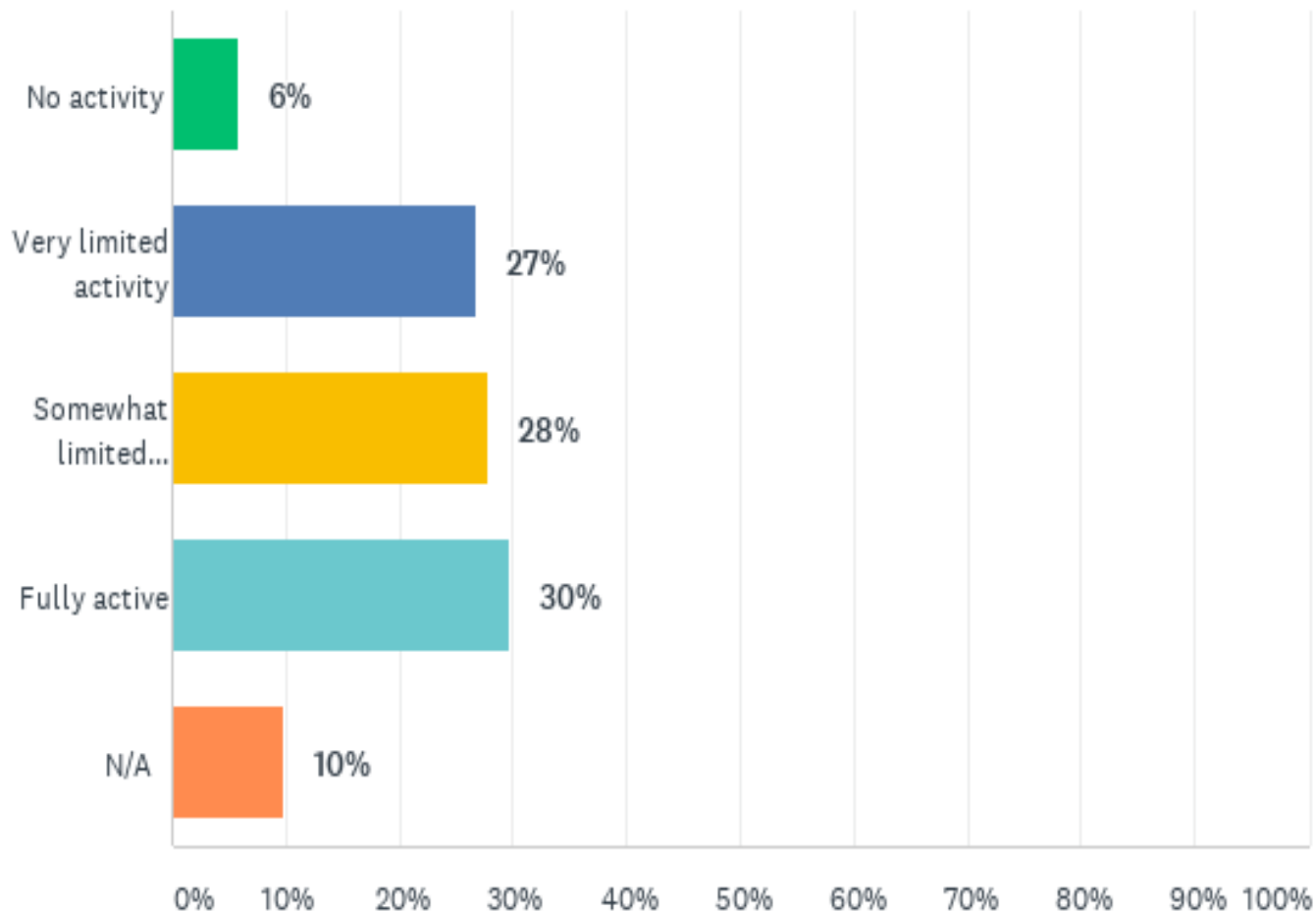
Survey Results

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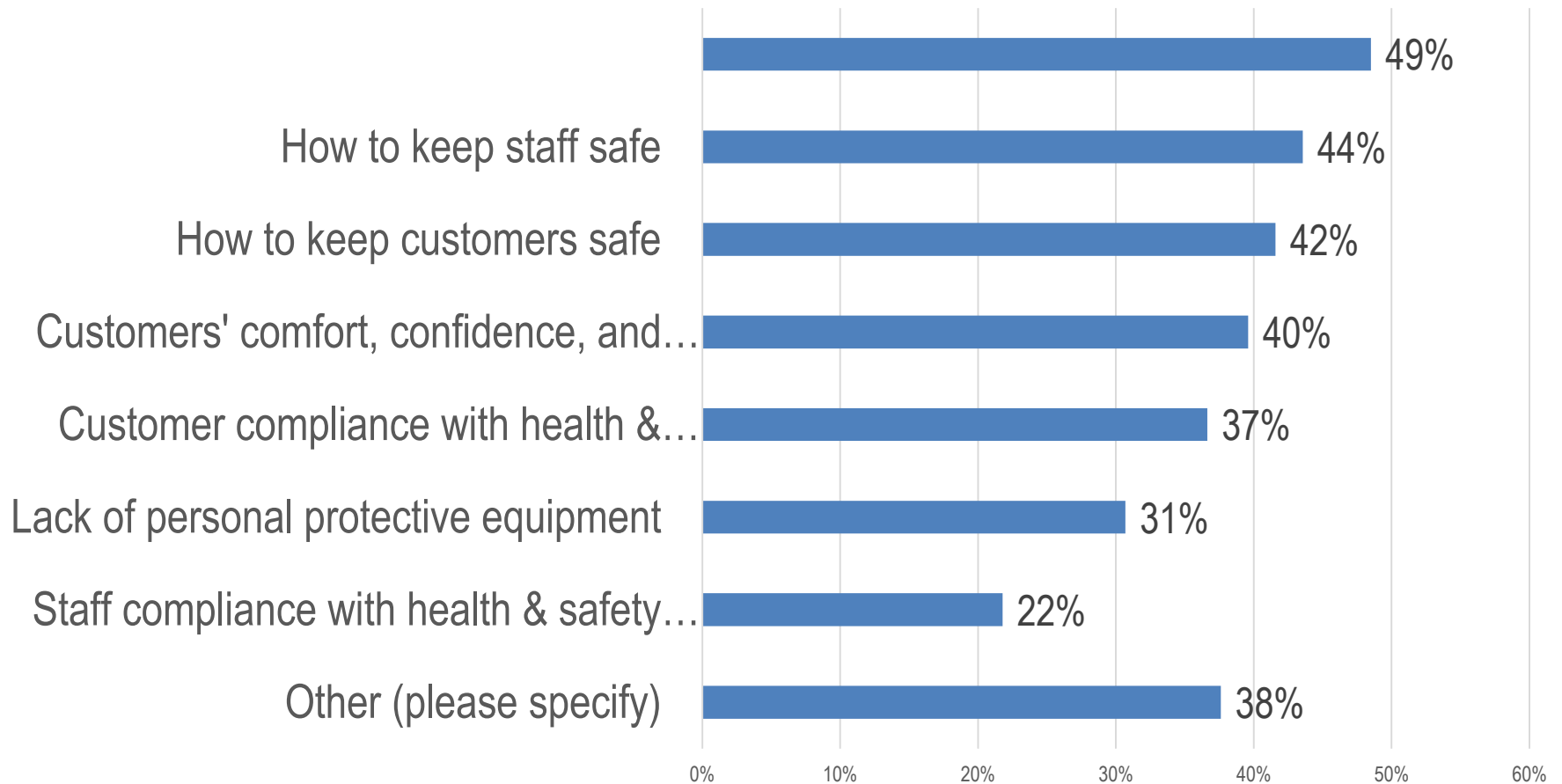
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To what degree is your business or organization currently operating?



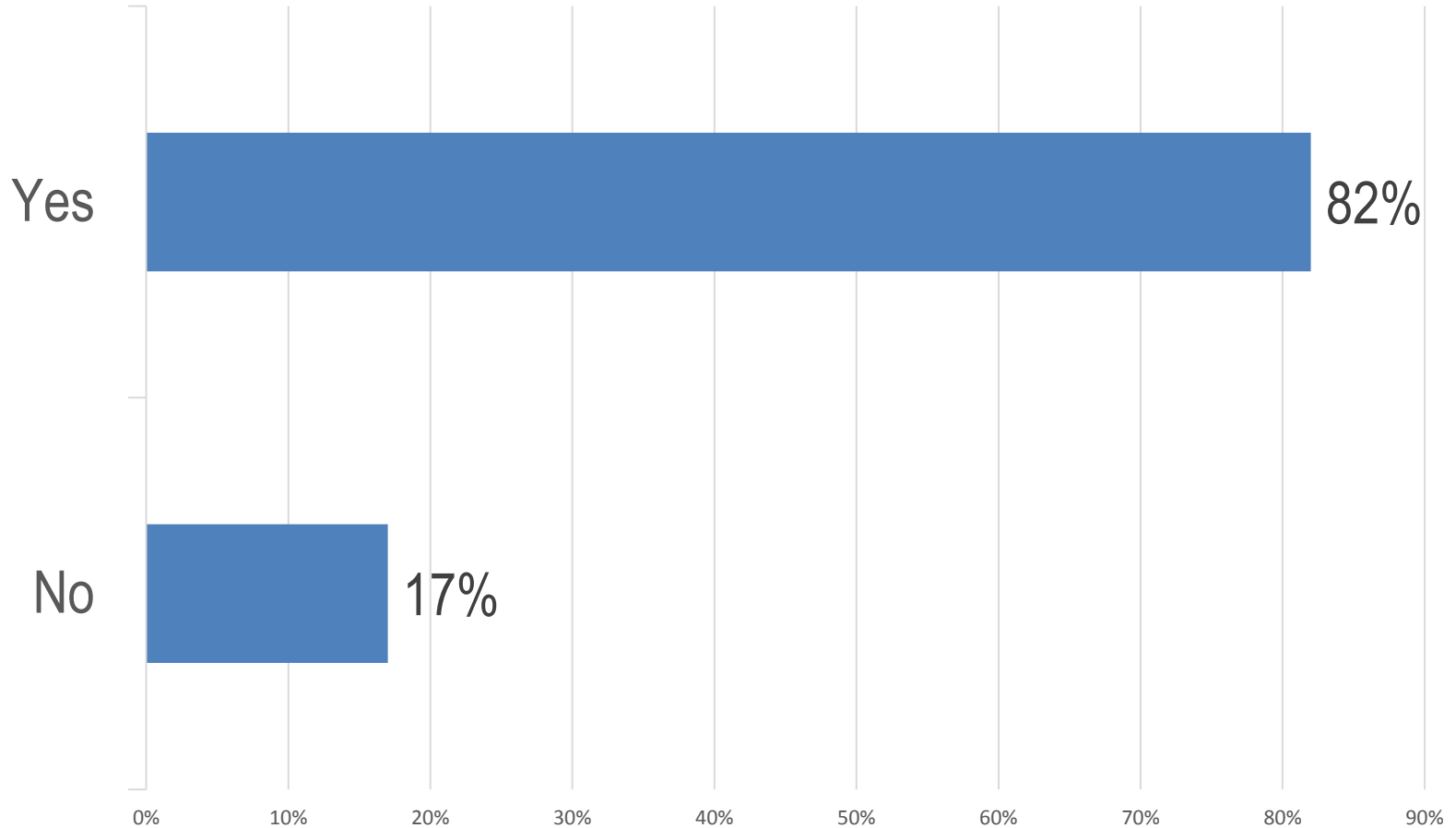
Biggest questions, challenges, or barriers your business/org is facing in operating or preparing to operate



38 “Other” Responses

- 18 Elaborating on boxes checked
- 5 N/A
- 5 Uncertainty about changing govt. rules and timing
- 3 Costs of meeting requirements vs. profitability
- 2 Work involved in meeting regulations
- 2 Facility-related concerns (pool, classroom)
- 3 Other

Are you part of networks that can help us gather input or spread the word?





What We Will Create

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What We Will Create

Best practices and guidelines for businesses to protect employees and customers from COVID-19

Guidance for Supermarkets

Single use bags only	No reusable bags, no customer-provided bags/containers
Floor decals	Social distancing reminders, one way traffic flow,
Signage	Social distancing reminders, one way traffic flow, cover your cough, vulnerable shopper hours info, closure of self-serve areas, prevent the spread, web posting showing when store is busy/not busy
Plexiglas Shield(s)	Front and back of checkstand lines
Vulnerable Shoppers Hours	Some stores embrace this, others felt it was risky to invite highly susceptible patrons into the store all at the same time
Self-service of unpackaged food discontinued	No self-serve salad bars, bulk food, pastry/baked goods cases
Etc....	



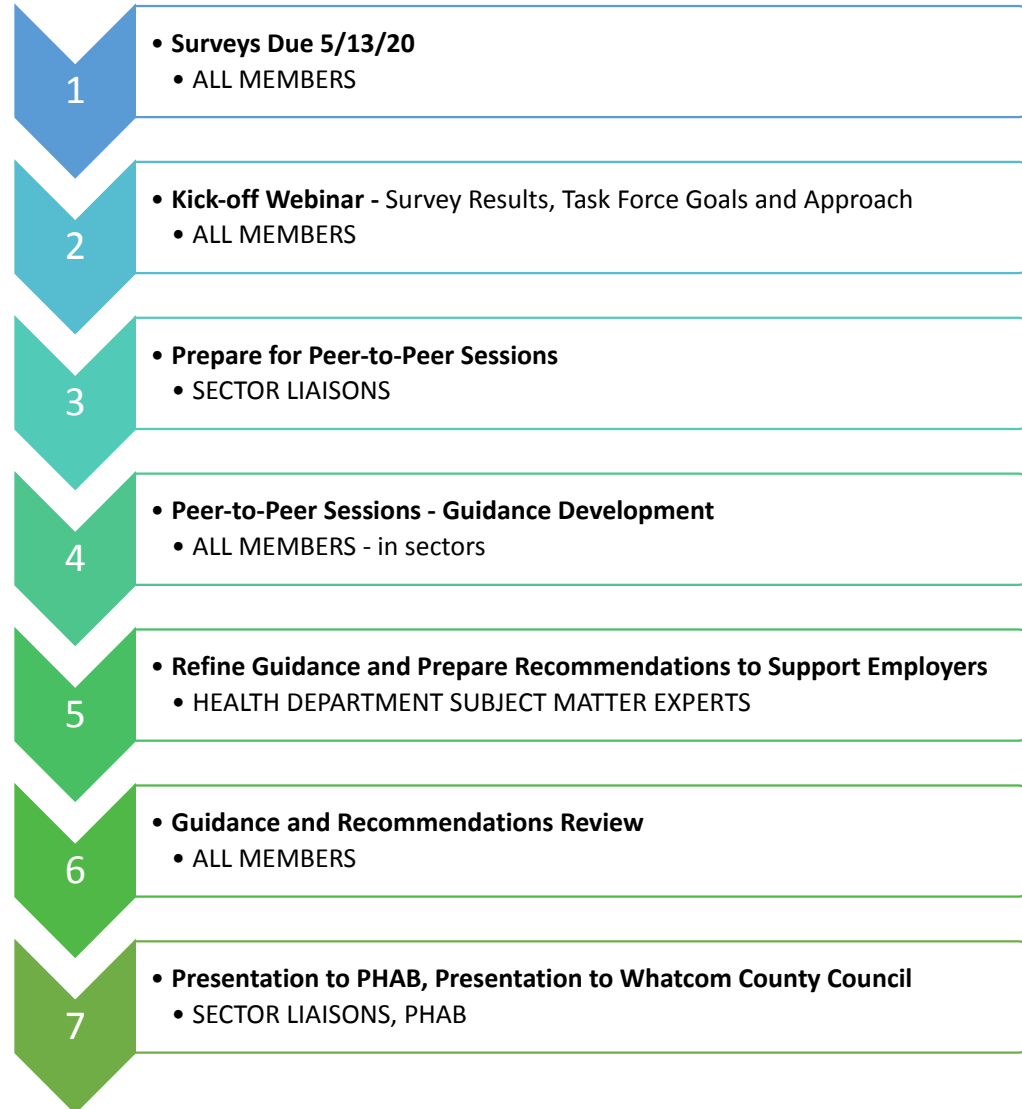
How We Will Do It

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Action Schedule



You are here



Early next week



Steps 4-7 will happen for different sectors at different speeds; so we will roll these forward in batches

Task Force Sectors

- Agricultural sector
- Auto dealerships
- Children's recreation and activities
- Construction
- Events, Festivals
- Faith community
- Gyms, athletic clubs and studios
- Hair and Nail salons
- Healthcare, including elective surgery specialists and specialty practices
- Hotels and short-term rentals
- Human service providers
- Libraries
- Manufacturing
- Movie theaters/Museums
- Nail and Hair Salons
- Professional services
- Real estate
- Retail businesses
- Restaurants, bars, and nightclubs



Steps 3-4: Peer-to- Peer Sessions



Liaisons gather input from others in their sector networks, by survey or conversation

Peer to Peer Sessions

Each Session will have:

- **Sector Liaisons**
- **Health Dept. Subject Matter Expert**
- **PHAB Representative**
- **Facilitator/Tech Support**
- **Other**

Members of the Task Force



Step 5: Refine guidance for each sector

Some things apply to everyone

Some things will be very specific to a sector

Some things will be simple

Some things will take resources, and be harder to figure out

Steps 6 and 7: Get Feedback, Present, and Share

- After Guidance Sheets have been developed, they will be presented to all Task Force Members and the PHAB
- Then they will be presented to the Whatcom County Health Board and shared widely!



What's Next

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Next Steps

- Sector Liaisons will meet next week with Support Team to plan Peer-to-Peer sessions
- Stay tuned for information about how to participate





How We Will Communicate

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Questions, Concerns, Ideas?

- Task Force website:
<https://www.whatcomcounty.us/3398/COVID-19-Employer-Task-Force>
- Contacts for questions throughout the process:
 - Tammy Axlund - Health@co.whatcom.wa.us





Chi-Na Stoane, Chair, Public Health Advisory