

FOR IMMEDIATE RELEASE

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WHATCOM COUNTY SUPERIOR COURT ADMINISTRATION AND WHATCOM COUNTY SUPERIOR COURT CLERK'S OFFICE ANNOUNCES TEMPORARY SERVICE MODIFICATIONS DUE TO STATEWIDE SYSTEM OUTAGE

Bellingham, WA — Whatcom County Superior Court Administration and Superior Court Clerk's Office are experiencing service interruptions due to unauthorized activity detected on the Washington Courts network. The Administrative Office of the Courts (AOC) has taken immediate action to secure critical systems and is actively working to safely restore services.

During this period of limited system access, the Whatcom County Superior Court Administration and Superior Court Clerk's Office will continue to serve the public with modified operations. We appreciate the public's patience and understanding as we work to maintain essential services while protecting the integrity of court records and systems.

AVAILABLE SERVICES:

- In-person filing of paper documents
- Processing of emergency orders
- Access to physical court records maintained in our office
- Court programs which include Juvenile Probation, Recovery Court, Pretrial Service and Family Recovery Court

TEMPORARILY UNAVAILABLE SERVICES:

- Electronic court record searches
- Electronic filing
- Electronic payment processing
- Filing of new nonemergent cases

WHAT THE PUBLIC SHOULD KNOW:

- The Clerk and Court Administration Offices remain open during regular business hours
- Time-sensitive filings will continue to be processed

- Alternative procedures are in place for emergency matters
- Cash payments and paper filings are being accepted
- Please bring paper copies of all documents when filing
- Invoices submitted to Superior Court Clerk or Superior Court Administration may take longer to process

MEDIA INQUIRIES:

- Questions about local court operations and available services should be directed to our offices.
- All inquiries regarding the system outage, security measures, timeline for restoration, or statewide impact should be directed to the Administrative Office of the Courts.
- For updates about the system status, please visit the Administrative Office of the Courts Facebook page at [facebook.com/Washington Courts](https://www.facebook.com/WashingtonCourts)

We anticipate these service modifications will remain in effect throughout this week. Updates on system and service restoration will be posted on our website at <https://www.whatcomcounty.us/1944/Superior-Court-Clerk> and on <https://www.whatcomcounty.us/413/Superior-Court>.

For questions about court matters or alternative filing methods, please contact the Superior Court Clerk's office at 360-778-5560 or rking@co.whatcom.wa.us .

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About Whatcom County Superior Court Clerk's Office

The Whatcom Superior Court Clerk's Office serves as the official keeper of the court record. Our office maintains court files, processes legal documents, collects court fees and fines, issues court orders, and provides public access to court records.